

KING WILLIAM TRAVEL

TERMS OF TRADE

ALL BOOKINGS ARE SUBJECT TO AUDITING OF ACCOUNTS PRIOR TO FINAL PAYMENT

We reserve the right to charge the correct amount upon final payment of your file due to any extra charges
In all cases, King William Travel reserves the right to apply the following schedules of fees (per person) in addition to any fees imposed by the various operators and service providers.

MENU OF SERVICE FEES

Minimum fees including GST applicable per person (All fees are non-refundable)

PLEASE NOTE : Professional service fees can vary with the level of service required by the client

- A Service Fee applies for Domestic FIT Bookings from \$25.00 per person
- A Service Fee applies for international FIT Bookings from \$100.00 per person
- A Service Fee applies for Domestic Group Bookings from \$50.00 per person
- A Service Fee applies for all Cruise Bookings from \$80.00 per person
- A Service Fee applies for all International Group Bookings from \$80.00 per person
- A Per Sector Airline Sector Fee applies for all Domestic Air Travel from \$25.00 per person
- A Per Sector Airline Fee applies for all Trans Tasman and International internet based Air Travel. from \$50.00 per person
- A Late Booking fee will apply for all late bookings (within 7 days of travel or once group has been closed off) from \$75.00 per person
- An administration fee applies for all insurance claim letters if the original policy was not purchased through King William Travel. from \$100.00 per person
- Online Cruise Personaliser Processing Fee from \$55.00 per person

CREDIT CARD MERCHANT FEES

- Visa Card, MasterCard & Bank Card 2%
- Diners Card & American Express 3.5%

FREQUENT FLYER REDEMPTION BOOKING FEE

\$65.00 per person

ITINERARY PLANNING FEES

- A service fee applies for domestic itinerary planning from \$35.00 per person **
- A service fee applies for international itinerary planning from \$75.00 per person **

** These fees are deducted from the package price at the time of paying a deposit.

VISA SERVICE FEE

from \$55.00 per visa per person

ALL COURIER FEES & VISA FEES ARE PAYABLE BY THE CLIENT, ON TOP OF VISA SERVICE FEE

AMENDMENTS TO EXISTING BOOKINGS INCLUDING GROUPS

- Domestic Packages – Coach & Air from \$ 75.00 per person
- Reissue of a E-Ticket or paper Ticket from \$ 50.00 per ticket
- Reissue of a International E-Ticket or paper ticket from \$ 100.00 per ticket
- International – Subject to Destination from \$300.00 per person
- International – Deviation Fee from \$300.00 per person

CANCELLATIONS – A MINIMUM OF

- Domestic Flights Non Refundable
- Domestic Packages – Land/Accommodation content Non Refundable
- Domestic Coach – Express Service from \$50.00
- Cruise/Mainline Sailing/International package Deposit non-refundable
- 90-61 days 50% of Cost
- 60-0 days 100% of Cost

Special cruise promotions are fully non refundable

- International – Air only (in addition to any airline cancellation charges) \$400.00 per person
- International – Air and Land content (depending on promotion booked from 50% -100% of tour cost
- Group Tours See individual Brochure

ADMINISTRATIVE FEE FOR ALL CANCELLATIONS \$200 per person

ALL DEPOSITS ARE NON-REFUNDABLE AND WE STRONGLY RECOMMEND THAT YOU TAKE OUT TRAVEL INSURANCE TO COVER YOU FROM CANCELLATION FEES.

KING WILLIAM TRAVEL PTY. LTD. A.C.N. 007 964 669 A.B.N. 22007964669

Ground Floor, 29 King William Street, Adelaide, South Australia 5000

Telephone: (08) 8212 2132 Facsimile: (08) 8212 2065

An Independent Travel Professional

Lic. No. TTA 149646 A member of AFTA

Web: www.kingwilliamtravel.com.au E-Mail: travel@kingwilliamtravel.com.au

