

King William Travel

TERMS OF TRADE

In all cases, King William Travel reserves the right to apply the following schedules of fees (per person) in addition to any fees imposed by the various operators and service providers.

SERVICE FEES (All fees are non-refundable)

- A \$15.00 per person Booking Fee applies for Domestic FIT Bookings
- A \$30.00 per person Booking Fee applies for international FIT Bookings
- A \$40.00 per person Booking Fee applies for Domestic Group Bookings
- A \$50.00 per person Booking fee applies for all Cruise Bookings
- A \$60.00 per person Booking fee applies for all International Group Bookings
- A \$15.00 per person per sector Airline Sector Fee applies for all Domestic Air Travel
- A \$50.00 per person late booking fee will apply for all late bookings (within 7 days of travel or once group has been closed off)
- A \$60.00 administration fee applies for all insurance claim letters if the original policy was not purchased through King William Travel.

CREDIT CARD MERCHANT FEES

- Visa Card, MasterCard & Bank Card 1.5%
- Diners Card & American Express 3.5%

FREQUENT FLYER REDEMPTION BOOKING FEE \$65.00 per person

VISA SERVICE FEE \$55.00 per visa per person
ALL COURIER & VISA FEES ARE PAYABLE BY THE CLIENT, ON TOP OF VISA SERVICE FEE

ITINERARY PLANNING FEES

- A \$25.00 fee per adult applies for domestic itinerary planning
 - A \$50.00 fee per adult applies for international itinerary planning
- ** These fees are deducted from the package price at the time of paying a deposit.

AMENDMENTS TO EXISTING BOOKINGS INCLUDING GROUPS (SELECTED DEPARTURES ONLY)

- Domestic Packages – Coach & Air \$ 50.00 per person
(Transferring to different tour dates or departures not permitted.)
- Reissue of a E-Ticket or paper Ticket \$ 40.00 per ticket
- Reissue of a International E-Ticket or paper ticket \$ 75.00 per ticket
- International – Subject to Destination \$200.00 per person

CANCELLATIONS – A MINIMUM OF

- Domestic Flights See Airline Conditions
- Domestic Packages – Land/Accommodation content Non Refundable Package
- Domestic Coach – Express Service \$50.00
- Cruise/Mainline Sailing Deposit non-refundable
- 90-61 days 50% of Cost
- 60-0 days 100% of Cost
- International – Air only \$200.00 per person
- International – Air and Land content 50% of tour cost
- Group Tours See individual Brochure

ALL DEPOSITS ARE NON-REFUNDABLE AND WE STRONGLY RECOMMEND THAT YOU TAKE OUT TRAVEL INSURANCE TO COVER YOU FROM CANCELLATION FEES.